

# Taoyuan Airport Forum 2018: Excelling in Airport Efficiency

## 「2018 桃園機場論壇-提升機場效率」

Date : 17<sup>th</sup>, August 2018

Venue : Regent Taipei

July 4<sup>th</sup>, 2018

| Time        | Topics                                                                                          | Speakers (Tentative)                                                                                                                                                                                                                                                                                                                                                         |
|-------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09:00~09:20 | 報到/ Registration                                                                                |                                                                                                                                                                                                                                                                                                                                                                              |
| 09:20~09:40 | 開幕式/ Opening Remarks                                                                            |                                                                                                                                                                                                                                                                                                                                                                              |
| 09:40~10:00 | 專題演講/ Keynote Speech                                                                            | Keynote Speaker : David Stewart, CEO and Managing Director, DMS Consulting<br>Former Head of Airport Development, IATA                                                                                                                                                                                                                                                       |
| 10:00~10:50 | 座談 1 / Forum 1<br>提供旅客優質旅行體驗<br>Delivering excellent passenger experiences                      | Moderator: Charles C.K. Lee, Senior Vice President, Taoyuan International Airport Corporation (TIAC)<br>Speaker1. Chia-Jui Hsu, General Manager of Secretariat Department, TIAC<br>Speaker2. Ian Taylor, Arup global aviation business Leader                                                                                                                                |
| 10:50~11:10 | Q&A                                                                                             | Speaker3. Jayson Goh, Managing Director, Airport Operations Management , Changi Airport Group                                                                                                                                                                                                                                                                                |
| 11:10~11:30 | Tea Break                                                                                       |                                                                                                                                                                                                                                                                                                                                                                              |
| 11:30~12:20 | 座談 2 / Forum 2<br>航班準點率精進策略<br>Strategies on upgrading the on-time performances                 | Moderator: Jerry Dann, Senior Vice President, TIAC<br>Speaker1. <b>To be confirmed (CAA)</b><br>Speaker2. Nelson Wang, Chairman, Airlines Operators' Committee (AOC) of Taoyuan Airport<br>Speaker3. Mayur Patel, Regional Sales Director, OAG<br>Speaker4. Won Park, Director of International Relations, Incheon International Airport Corporation                         |
| 12:20~12:40 | Q&A                                                                                             |                                                                                                                                                                                                                                                                                                                                                                              |
| 12:40~14:00 | Lunch Time                                                                                      |                                                                                                                                                                                                                                                                                                                                                                              |
| 14:00~14:50 | 座談 3/Forum 3<br>機場資通訊系統的發展<br>The evolving of ICT infrastructure at airports                    | Moderator: Jerry Dann, Senior Vice President, TIAC<br>Speaker1. Vivian Cheung, Deputy Director, Aviation Development, Airport Authority HK<br>Speaker2. Fredrik Lindblom, Sales Director, Air Traffic Management, Saab Asia Pacific Co., Ltd.<br>Speaker3. Melody Dzwo-Min Dai, Dept. of Transportation and Communication Management Science, National Cheng Kung University |
| 14:50~15:10 | Q&A                                                                                             |                                                                                                                                                                                                                                                                                                                                                                              |
| 15:10~15:30 | Tea Break                                                                                       |                                                                                                                                                                                                                                                                                                                                                                              |
| 15:30~16:20 | 座談 4 / Forum 4<br>提升通關效能之策略<br>Strategies on enhancing the efficiency of border control process | Moderator: Yu-Fen Hong, Senior Vice President, TIAC<br>Speaker 1. Chia-Hung Wu, Deputy Chief Commander, Border Affairs Corps/National Immigration Agency<br>Speaker 2. Ming-Yi Shen, Chief of Aviation Security Section, Aviation Police Bureau<br>Speaker 3. Tatsuya Hamada, Senior Vice President, Head of Corporate Planning Division,                                    |
| 16:20~16:40 | Q&A                                                                                             |                                                                                                                                                                                                                                                                                                                                                                              |

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|-------------|-----------------------|------------------------------------------|
|             |                       | Narita International Airport Corporation |
| 16:40~17:00 | Conclusion & Farewell |                                          |

\* Mandarin & English with simultaneous interpreting services will be provided.